

# Payment Card Industry (PCI) Data Security Standard

**Attestation of Compliance for Onsite Assessments – Service Providers** 

Version 3.2

April 2016



# **Section 1: Assessment Information**

#### **Instructions for Submission**

This Attestation of Compliance must be completed as a declaration of the results of the service provider's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS)*. Complete all sections: The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the requesting payment brand for reporting and submission procedures.

| Part 1. Service Provider and Qualified Security Assessor Information |  |  |                          |                                    |       |          |
|--|--|--|--------------------------|------------------------------------|-------|----------|
| Part 1a. Service Provider  | Part 1a. Service Provider Organization Information |  |                          |                                    |       |          |
| Company Name:  | US Bank  |  | DBA (doing business as): | Corporate Payment<br>Systems (CPS) |       |          |
| Contact Name:  | Thoralf Symreng                                    |  | Title:                   | VP, Information Security Services  |       | Security |
| Telephone:   | 612-973-7137                                       |  | E-mail:                  | Thoralf.sy<br>com                  | mreng | @usbank. |
| Business Address:  | 1 Meridian Crossing                                |  | City:                    | Richfield                          |       |          |
| State/Province:  | MN Country:  |  | USA                      |                                    | Zip:  | 55423    |
| URL:   | http://www.usbank.com                              |  |                          |                                    |       |          |

| Part 1b. Qualified Security Assessor Company Information (if applicable) |                                   |  |         |           |                          |       |
|--|-----------------------------------|--|---------|-----------|--------------------------|-------|
| Company Name:  | Verizon Business                  | Verizon Business Services                    |         |           |                          |       |
| Lead QSA Contact Name:   | Mike Zhang                        | Mike Zhang Title: Senior Security Consultant |         |           | onsultant                |       |
| Telephone:   | 434-282-4677                      |  | E-mail: | Haomin.Zh | Haomin.Zhang@verizon.com |       |
| Business Address:  | 22001 Loudon County<br>Parkway    |  | City:   | Ashburn   |                          |       |
| State/Province:  | VA Country:                       |  | USA     | ·         | Zip:                     | 20147 |
| URL:   | http://www.verizonenterprises.com |  |         |           |                          |       |



| Part 2. Executive Summary                       |  |                                  |  |  |  |
|---|--|----------------------------------|--|--|--|
| Part 2a. Scope Verification                     |  |                                  |  |  |  |
| Services that were INCLUDE                      | ED in the scope of the PCI DSS As  | sessment (check all that apply): |  |  |  |
| Name of service(s) assessed:                    | Corporate Payment Systems (CP  | S)                               |  |  |  |
| Type of service(s) assessed:                    |  |                                  |  |  |  |
| Hosting Provider:                               | Managed Services (specify):  | Payment Processing:              |  |  |  |
| ☐ Applications / software                       | ☐ Systems security services  |                                  |  |  |  |
| ☐ Hardware                                      | ☐ IT support   |                                  |  |  |  |
| ☐ Infrastructure / Network                      | ☐ Physical security  | MOTO / Call Center               |  |  |  |
| ☐ Physical space (co-location)                  | ☐ Terminal Management System   | □ATM                             |  |  |  |
| ☐ Storage                                       | ☐ Other services (specify):  | ☐ Other processing (specify):    |  |  |  |
| □Web  |  |                                  |  |  |  |
| ☐ Security services                             |  |                                  |  |  |  |
| ☐ 3-D Secure Hosting Provider                   |  |                                  |  |  |  |
| ☐ Shared Hosting Provider                       |  |                                  |  |  |  |
| Other Hosting (specify):                        |  |                                  |  |  |  |
|   |  |                                  |  |  |  |
| Account Management                              | ☐ Fraud and Chargeback   | □ Payment Gateway/Switch         |  |  |  |
| ☐ Back-Office Services                          | ☐ Issuer Processing  | ☐ Prepaid Services               |  |  |  |
| ☐ Billing Management                            | ☐ Loyalty Programs   | ☐ Records Management             |  |  |  |
| ☐ Clearing and Settlement                       | ☐ Merchant Services  | ☐ Tax/Government Payments        |  |  |  |
| ☐ Network Provider                              |  |                                  |  |  |  |
| ☑ Others (specify): Closed Loop and Fleet cards |  |                                  |  |  |  |
| an entity's service description. If yo          | ed for assistance only, and are not inte<br>ou feel these categories don't apply to<br>a category could apply to your service, | your service, complete           |  |  |  |



| Part 2a. Scope Verification (continued)  |   |  |   |  |  |
|--|---|--|---|--|--|
| Services that are provided by the service provider but were NOT INCLUDED in the scope of the PCI DSS Assessment (check all that apply):  |   |  |   |  |  |
| Name of service(s) not assessed: Not Applicable  |   |  |   |  |  |
| Type of service(s) not assessed:   |   |  |   |  |  |
| Hosting Provider:  Applications / software Hardware Infrastructure / Network Physical space (co-location) Storage Web Security services 3-D Secure Hosting Provider Shared Hosting Provider Other Hosting (specify): | Managed Services (specify):  Systems security services  IT support Physical security Terminal Management System Other services (specify): |  | Payment Processing:  POS / card present Internet / e-commerce MOTO / Call Center ATM Other processing (specify):  |  |  |
| Account Management   | ☐ Fraud and Char  | geback   | ☐ Payment Gateway/Switch  |  |  |
| ☐ Back-Office Services   | ☐ Issuer Processi   | ng   | ☐ Prepaid Services  |  |  |
| ☐ Billing Management   | Loyalty Program   | ns   | ☐ Records Management  |  |  |
| ☐ Clearing and Settlement  | ☐ Merchant Service  | ces  | ☐ Tax/Government Payments   |  |  |
| □ Network Provider   |   |  |   |  |  |
| Others (specify):  |   |  |   |  |  |
| Provide a brief explanation why ar were not included in the assessment   | •   |  |   |  |  |
| Part 2b. Description of Paym   | ent Card Busines  | S  |   |  |  |
| Describe how and in what capacity your business stores, processes, and/or transmits cardholder data.   |   | manager, and prissuer of close customers. Amo processes are private-label carelements transmorimary account card security constored consists of expiration dates authorization and | nent Systems (CPS) is a procurer, rocessor of corporate cards and an ed-loop fleet cards for corporate ong the corporate cards that it branded aviation-industry cards, rds, and bank cards. The data itted to CPS business units includes numbers (PAN), expiration dates, odes, and full track data. The data if full PAN (in an encrypted state) and as well as truncated PAN. For disettlement, payment card data will ternally or sent to an issuing partner Elavon. |  |  |
| Describe how and in what capacity otherwise involved in or has the all security of cardholder data.  | •   | Not Applicable   |   |  |  |



#### Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

| Type of facility: | Number of facilities of this type | Location(s) of facility (city, country):  |
|-------------------|-----------------------------------|---|
| Corporate Offices | 1                                 | Richfield, MN, USA  *Please note: US Bank CPS utilizes services provided by US Bank's internal service provider, Shared PCI Assets (SPA). All applicable onsite reviews, observations, and requirements for US Bank CPS were performed as part of the US Bank SPA PCI assessment. Verizon |
|                   |                                   | validated that all onsite controls are in place under the US Bank SPA Report on Compliance dated 12 January 2018. This requirement was tested and validated under the US Bank internal service provider assessment (SPA). Verizon validated that this control is in place under           |
|                   |                                   | the US Bank SPA Attestation of<br>Compliance dated 12 January 2018 and<br>that it covers the scope of the services<br>used by the US Bank CPS.  |

| Payment Application<br>Name                  | Version<br>Number     | Application<br>Vendor | Is application PA-DSS Listed? | PA-DSS Listing Expiry date (if applicable) |
|--|-----------------------|-----------------------|-------------------------------|--|
| Multi Service Aviation (MSA) Auth and Settle | In-House<br>Developed | US Bank               | ☐ Yes ⊠ No                    |  |
| WebPOS                                       | In-House<br>Developed | US Bank               | ☐ Yes ⊠ No                    |  |
| OTR  | In-House<br>Developed | US Bank               | ☐ Yes ⊠ No                    |  |
| Voyager                                      | In-House<br>Developed | US Bank               | ☐ Yes ⊠ No                    |  |

# Part 2e. Description of Environment

Provide a <u>high-level</u> description of the environment covered by this assessment.

#### For example:

- Connections into and out of the cardholder data environment (CDE).
- Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable.

CPS's Access Online business unit uses website, application, and database servers to facilitate the management, procurement, and reporting of corporate cards. Through mobile and desktop user interfaces, cardholder data (CHD) is entered by Access Online consumers and displayed to them. To support this functionality as well as the creation of reports, CHD is stored in an encrypted format in Access Online distributed databases. For the issuing

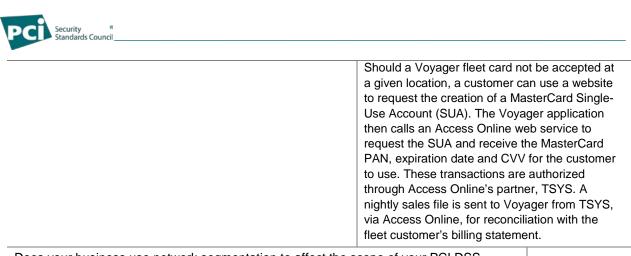


and processing of corporate cards, Access Online partners with TSYS, via Connect:Direct connections.

Authorization requests from Multi Service Aviation merchants are received either via dialup connections to MSA application servers or via a secure website gateway, supported by website and application servers. These authorization requests are then transmitted via private, Connect:Direct connections to US Bank -Elavon or other issuing partners. Following an authorization response, PAN is transmitted from the application servers to the MSA database cluster, for storage in an encrypted format. All sensitive authentication data (SAD) collected during the authorization process is retained in volatile memory on the application servers and purged, post-authorization response. Batch settlement files are received from dial-up and WebPOS merchant connections, stored encrypted in settlement servers, and transmitted via private, Connect:Direct connections to US Bank - Elavon or other issuing partners.

OTR works with its business partner, Transcard, to issue OTR fleet cards, by transmitting customer requests and receiving cardholder data, in return, via API. This PAN - card validation codes or values (CVV) are kept by Transcard – is stored, encrypted, on a mid-range computer. Authorization requests are received via VPN from merchant headquarters, payment processors, or US Bank - Elavon. These requests are received by the mid-range computer and either processed internally (for fuel transactions) or sent via API to Transcard, (for pre-paid, non-fuel transactions). Settlement files, including full PAN, are processed in a similar fashion. An Interactive Voice Response system also transmits PAN, via API, to the Fleet Commander Online application, in order to authenticate callers wishing to manage their fleet cards over the phone.

All issuing, authorizing, and servicing of Voyager closed-loop fleet payment cards occurs on a mainframe system. New fuel card requests are received by website applications that transmit the requests to the mainframe. Embossing files, containing PAN, are stored, encrypted, on the mainframe. The HP NonStop Tandem system used by Elan Financial Services receives authorization requests from merchants, and transmits those requests, via Connect:Direct, from its BASE 24 application to Voyager's mainframe application, for processing. CVV, if present, is compared by the Voyager application with the CVV kept in encrypted format on the mainframe. Settlement files do not contain PAN.



| Does your business use network segmentation to affect the scope of your PCI DSS environment? | ⊠ Yes | □No |
|--|-------|-----|
| (Refer to "Network Segmentation" section of PCI DSS for guidance on network segmentation)    |       |     |



| Part 2f. Third-Party Service  | e Providers  |                 |  |  |  |
|---|--|-----------------|--|--|--|
| Does your company have a relationship with a Qualified Integrator & Reseller (QIR) for the purpose of the services being validated? ☐ Yes ☐ No  |  |                 |  |  |  |
| If Yes:   |  |                 |  |  |  |
| Name of QIR Company:  |  |                 |  |  |  |
| QIR Individual Name:  |  |                 |  |  |  |
| Description of services pr  | rovided by QIR:  |                 |  |  |  |
| Does your company have a relationship with one or more third-party service providers (for example, Qualified Integrator Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.) for the purpose of the services being validated? |  |                 |  |  |  |
| If Yes:   |  |                 |  |  |  |
| Name of service provider:   | Description of services provided:  |                 |  |  |  |
| US Bank Shared PCI Assets   | Managed Security and Network Services  *Please note: US Bank CPS utilizes services provided by US Bank's internal service provider, Shared PCI Assets (SPA). All applicable onsite reviews, observations, and requirements for US Bank CPS were performed as part of the US Bank SPA PCI assessment. Verizon validated that all onsite controls are in place under the US Bank SPA Report on Compliance dated 12 January 2018. This requirement was tested and validated under the US Bank internal service provider assessment (SPA). Verizon validated that this control is in place under the US Bank SPA Attestation of Compliance dated 12 January 2018 and that it covers the scope of the services used by the US Bank CPS. |                 |  |  |  |
| Elan Financial Services   | Payment Gateway  |                 |  |  |  |
| Elavon  | Payment Gateway  | Payment Gateway |  |  |  |
| CDW   | AS/400 System Maintenance  |                 |  |  |  |
| TransCard   | Issuing Services (OTR)   |                 |  |  |  |
| TSYS  | Issuing Services   |                 |  |  |  |
| Giesecke & Devrient   | Embossing Services   |                 |  |  |  |
| Note: Requirement 12.8 applies to all entities in this list.  |  |                 |  |  |  |
| · · · · · · · · · · · · · · · · · · ·   |  |                 |  |  |  |



#### Part 2g. Summary of Requirements Tested

For each PCI DSS Requirement, select one of the following:

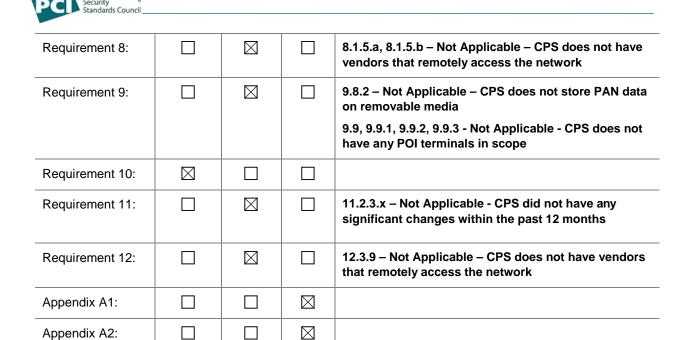
- **Full** The requirement and all sub-requirements of that requirement were assessed, and no sub-requirements were marked as "Not Tested" or "Not Applicable" in the ROC.
- **Partial** One or more sub-requirements of that requirement were marked as "Not Tested" or "Not Applicable" in the ROC.
- None All sub-requirements of that requirement were marked as "Not Tested" and/or "Not Applicable" in the ROC.

For all requirements identified as either "Partial" or "None," provide details in the "Justification for Approach" column, including:

- Details of specific sub-requirements that were marked as either "Not Tested" and/or "Not Applicable" in the ROC
- Reason why sub-requirement(s) were not tested or not applicable

**Note:** One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

| Name of Service Assessed: |             | Corporat | e Payme | nt Systems (CPS)   |
|---------------------------|-------------|----------|---------|--|
|                           |             |          | Detail  | s of Requirements Assessed   |
| PCI DSS<br>Requirement    | Full        | Partial  | None    | Justification for Approach  (Required for all "Partial" and "None" responses. Identify which sub-requirements were not tested and the reason.) |
| Requirement 1:            | $\boxtimes$ |          |         |  |
| Requirement 2:            |             |          |         | 2.1.1.x - Not Applicable - Wireless technologies are used, but are not connected to and does not impact the security of the CDE                |
|                           |             |          |         | 2.6 - Not Applicable - CPS is not a shared hosting provider  |
| Requirement 3:            |             |          |         | 3.6.a - Not Applicable - CPS does not share encryption keys with their customers   |
| Requirement 4:            |             |          |         | 4.1.1 - Not Applicable - Wireless technologies are used, but are not connected to and does not impact the security of the CDE                  |
| Requirement 5:            |             |          |         |  |
| Requirement 6:            |             |          |         | 6.4.6 – Not Applicable - CPS did not have any significant changes within the past 12 months  |
| Requirement 7:            | $\boxtimes$ |          |         |  |



Appendix A2:



# **Section 2: Report on Compliance**

This Attestation of Compliance reflects the results of an onsite assessment, which is documented in an accompanying Report on Compliance (ROC).

| The assessment documented in this attestation and in the ROC was completed on: | 13 July 2018 |      |
|--|--------------|------|
| Have compensating controls been used to meet any requirement in the ROC?       | ⊠ Yes        | ☐ No |
| Were any requirements in the ROC identified as being not applicable (N/A)?     | ⊠ Yes        | ☐ No |
| Were any requirements not tested?  | ☐ Yes        | ⊠ No |
| Were any requirements in the ROC unable to be met due to a legal constraint?   | Yes          | ⊠ No |



# **Section 3: Validation and Attestation Details**

#### Part 3. PCI DSS Validation

#### This AOC is based on results noted in the ROC dated 13 July 2018.

Based on the results documented in the ROC noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (*check one*):

| <b>Compliant:</b> All sections of the PCI DSS ROC are complete, all questions answered affirmatively, resulting in an overall <b>COMPLIANT</b> rating; thereby <i>Corporate Payment Systems</i> has demonstrated full compliance with the PCI DSS.                            |   |  |  |  |  |
|---|---|--|--|--|--|
| <b>Non-Compliant:</b> Not all sections of the PCI DSS ROC are complete, or not all questions are answered affirmatively, resulting in an overall <b>NON-COMPLIANT</b> rating, thereby <i>Corporate Payment Systems</i> has not demonstrated full compliance with the PCI DSS. |   |  |  |  |  |
| Target Date for Compliance:   |   |  |  |  |  |
|   | ith a status of Non-Compliant may be required to complete the Action<br>Check with the payment brand(s) before completing Part 4. |  |  |  |  |
| Compliant but with Legal exception: One or more requirements are marked "Not in Place" due to legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand.  If checked, complete the following:     |   |  |  |  |  |
| Affected Requirement  | Details of how legal constraint prevents requirement being met  |  |  |  |  |
|   |   |  |  |  |  |

# Part 3a. Acknowledgement of Status Signatory(s) confirms: (Check all that apply) The ROC was completed according to the PCI DSS Requirements and Security Assessment Procedures, Version 3.2, and was completed according to the instructions therein. $\boxtimes$ All information within the above-referenced ROC and in this attestation fairly represents the results of my assessment in all material respects. П I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization. $\boxtimes$ I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times. $\boxtimes$ If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.



# Part 3a. Acknowledgement of Status (continued)

- No evidence of full track data<sup>1</sup>, CAV2, CVC2, CID, or CVV2 data<sup>2</sup>, or PIN data<sup>3</sup> storage after transaction authorization was found on ANY system reviewed during this assessment.
- ASV scans are being completed by the PCI SSC Approved Scanning Vendor Qualys and Tenable

#### Part 3b. Service Provider Attestation

Prescott Balch, SVP Business Information Officer

Prescott Balch

Daniel Ratzlaff, VP Global Technology

Daniel Ratzlaff

Daniel Ratzlaff

Daniel Ratzlaff

Daniel Ratzlaff

Service Provider Executive Officer Name: Title:

### Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable)

If a QSA was involved or assisted with this assessment, describe the pole performed:

The QSA performed interviews, reviewed evidence, and wrote the Report on Compliance and Attestation of Compliance.

QSA NAME: Mike Zhang

Mike Zhang

Signature of Duly Authorized Officer of QSA Company ↑ Date: July 13, 2018

Duly Authorized Officer Name: Eric Jolent QSA Company: Verizon Business Services

#### Part 3d. Internal Security Assessor (ISA) Involvement (if applicable)

If an ISA(s) was involved or assisted with this assessment, identify the ISA personnel and describe the role performed: N/A

Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

<sup>&</sup>lt;sup>3</sup> Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.



# Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement. If you answer "No" to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with the applicable payment brand(s) before completing Part 4.

| PCI DSS<br>Requirement | Description of Requirement   | Compliant to PCI DSS Requirements (Select One) |    | Remediation Date and Actions (If "NO" selected for any |
|------------------------|--|--|----|--|
|                        |  | YES  | NO | Requirement)   |
| 1                      | Install and maintain a firewall configuration to protect cardholder data                 |  |    |  |
| 2                      | Do not use vendor-supplied defaults for system passwords and other security parameters   |  |    |  |
| 3                      | Protect stored cardholder data   |  |    |  |
| 4                      | Encrypt transmission of cardholder data across open, public networks                     |  |    |  |
| 5                      | Protect all systems against malware and regularly update anti-virus software or programs |  |    |  |
| 6                      | Develop and maintain secure systems and applications                                     |  |    |  |
| 7                      | Restrict access to cardholder data by business need to know                              |  |    |  |
| 8                      | Identify and authenticate access to system components                                    |  |    |  |
| 9                      | Restrict physical access to cardholder data  |  |    |  |
| 10                     | Track and monitor all access to network resources and cardholder data                    |  |    |  |
| 11                     | Regularly test security systems and processes  |  |    |  |
| 12                     | Maintain a policy that addresses information security for all personnel                  |  |    |  |
| Appendix A1            | Additional PCI DSS Requirements for<br>Shared Hosting Providers                          |  |    |  |
| Appendix A2            | Additional PCI DSS Requirements for Entities using SSL/early TLS                         |  |    |  |









